

Privacy

Data relating to visitors browsing this Web site is not collected. The confidentiality of visitors browsing this Web site, including their identity, is respected. The Northeast Kidney Foundation honors the legal requirements of the Health Insurance Portability and Accountability Act (HIPAA) and all other requirements of medical/health information privacy in the U.S.

E-mail

The Northeast Kidney Foundation from time to time will email you information about our services and upcoming events or programs. You may opt out of receiving these emails at any time. We will not sell, trade or share your personal information with anyone else, nor will we send e-mailings on behalf of other organizations. E-mail communication from the Northeast Kidney Foundation adheres to the [CAN-SPAM Act](#) and contains an opt-out link. If you have any questions or concerns about your privacy on this site, please contact us at 800-999-9697 or info@healthykidneys.org.

Information Collected Online and Elsewhere

When you donate funds or a vehicle, register for an event, or sign up for a newsletter, we may ask for basic information that may include name, address, city, state, zip code, phone number and e-mail address. The Northeast Kidney Foundation will not sell, trade or share your personal information with anyone else, nor will we send mailings to you on behalf of other organizations. Online payment information, i.e. credit card numbers, is **not** stored. Should you voluntarily disclose personal information online, e.g. on message boards, through e-mail or in chat areas, that information may be collected and used by others.

Online Transactions

The Northeast Kidney Foundation website employs Secure Socket Layer (SSL) security for data encryption and firewall technology. System passwords are routinely changed. All credit card information transmitted during online transactions is processed with Secure Socket Layer (SSL) security, an established protocol for transmitting information via the Internet which uses server authentication and data encryption to ensure that your data is safe and secure. Once processed, credit card information is not stored. Access to the Northeast Kidney Foundation web site administration portal is restricted to authorized staff only. Despite use of these safeguards, we cannot guarantee and do not represent that your information will always be secure from unauthorized access.

Web Site Cookies

A cookie is a small amount of data which often includes an anonymous unique identifier that is sent to your browser from a Web site and is stored on your computer's hard drive. Each web site can send its own cookie to your browser if your browser's preferences allow it, but to protect your privacy your browser only permits a web site to access the cookies it has already sent to you, not the cookies sent to you by other sites. You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is set. (Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.)

The Northeast Kidney Foundation uses cookies to remember visitor preferences. NeKF does not use cookies to store or transmit personal information.

Advertising

This Web site does not accept advertising.

Refund Policy

It is the policy of the NeKF to issue appropriate refunds within a timely manner. Generally refunds will take 3 – 5 business days to appear for credit card transactions. Refunds **will not be issued** for training or event registrations cancelled within 24 hours of the event, or after the time period or date specified on the registration form.